

INTRODUCTION TO WORKING WITH GROUPS

Duration: 2 days

Course Aim: To develop skills, knowledge and qualities in working with groups in a variety of settings.

At the end of this course participants will:

- Have increased understanding of the nature and potential of working with groups;
- Have increased awareness of task and process of groups;
- Ability to understand and work with groups;
- Make best use of diverse perspectives within groups\teams;
- Understand the role of conflict in groups\teams;
- Have increased understanding of conflict in groups and organisations.

Course Content:

- Group processes
- Different types of groups
- Task and process in groups.
- The role of facilitator\leader in groups
- Working with conflict in groups
- Skills development
- The use of contracting in groups
- Ending Groups
- Skills practice

Who should attend? This course is for people whose work involves either managing or working with people in any capacity: in management, interfacing with the public, multidisciplinary teams, or working in partnership with other agencies.